

DISRUPTIVE TECHNOLOGIES AND THE PUBLIC SERVICE

25 TO 29 SEPTEMBER 2017

Sponsored by the

SINGAPORE COOPERATION PROGRAMME

under the

**SINGAPORE COOPERATION PROGRAMME TRAINING AWARD/
SMALL ISLAND DEVELOPING STATES TECHNICAL COOPERATION
PROGRAMME**

to be conducted by the

**UNDP GLOBAL CENTRE FOR PUBLIC SERVICE EXCELLENCE
(GCPSE)**

Singapore Cooperation Programme

Singapore has provided technical assistance to other developing countries since the 1960s. As a country whose only resource is its people, Singapore believes that human resource development is vital for economic and social progress. Singapore itself has benefited from training provided by other countries and international organisations.

In 1992, the Singapore Cooperation Programme (SCP) was established to bring together under one framework the various technical assistance programmes offered by Singapore. Through the SCP, the range and number of training programmes were increased to share Singapore's development experience with other developing countries.

To date, Singapore has sponsored training courses and study visits for over 110,000 officials from more than 170 countries. The SCP is managed by the Technical Cooperation Directorate of the Singapore Ministry of Foreign Affairs.

UNDP Global Centre for Public Service Excellence (GCPSE)

The UNDP Global Centre for Public Service Excellence (GCPSE) is a joint initiative of the Government of Singapore and the United Nations Development Programme (UNDP). It promotes the strengthening of public institutions and good governance.

GCPSE acts as a catalyst for new thinking, strategy and action to improve public service. It does this by promoting innovation, evidence, and international collaboration. It focuses on four themes that influence the development of an effective public service:

i) the political/administrative interface; ii) the intrinsic motivation of officials; iii) foresight; and iv) innovation.

The Centre draws on Singapore's strengths in public service excellence to provide inspiration for others seeking to build a professional public service with integrity, diversity and a focus on clients and results.

Programme Objectives

This programme examines potential disruptive technologies that may transform the public service. It provides a platform for participants to explore the potential of technology in helping governments achieve the Sustainable Development Goals (SDGs), strengthen citizens' trust in government, promote morale and deliver public service more effectively and efficiently.

Synopsis

The programme will cover the following aspects:

- Emerging technologies with the potential to disrupt the public service (such as shifting demand, new means of delivery, changing HR requirements, concerns about trust and legitimacy of Government).
- Exposure to innovations in the public sector. Opportunities and threats that disruptive technologies may pose.
- Policy pathways to leverage technologies that will promote trust and legitimacy of the state.
- Singapore's experience in public administration and disruptive technologies.

Methodology

Participants will be challenged to question assumptions where the evidence suggests there is a case for re-examining development practice. The programme is meant to catalyse new thinking and follow-up action, potentially through peer-to-peer learning after the completion of the training.

The programme applies interactive, participatory and experiential learning methodologies. Participants will participate in two international knowledge sharing events as part of their training, providing them opportunities for learning and networking. Small group working sessions with experts and relevant site visits round off the programme.

Duration

The programme will be held from **25 to 29 September 2017**.

Application Information

Applicants should be:

- Mid – to senior level government officials involved in strategic policy-making and planning, information and communications technology (ICT) or public sector innovation;
- Nominated by their respective Governments;
- Proficient in written and spoken English; and
- In good health.

Terms of Award

The programme is sponsored by the Government of Singapore under the Singapore Cooperation Programme Training Award and the Small Island Developing States Technical Cooperation Programme.

Under this programme arrangement, the Government of Singapore will bear the following expenses for the successful applicants (thereafter known as participants) during their training in Singapore. These expenses include:

- A daily training allowance from first day to last day of the course to cover meals and daily expenses. [Complimentary breakfast is provided in the hotel from the first day to one day after the course];
- Transportation to course venue and site visits;
- Medical insurance for participants to cover accident and hospitalisation during their stay in Singapore in accordance with the policy of a local insurance company; and
- Accommodation for the entire duration of the course.

Note:

- (i) The nominating government will be responsible for their participants' round-trip airfares.
- (ii) Participants are to bear their personal miscellaneous expenses that might be incurred prior to receiving the allowance.
- (iii) Any expenses for out-patient medical/dental treatment will be borne by the participants themselves.

Regulations

Participants are required to comply with the following:

- (a) Strictly observe programme schedules and not miss training sessions.
- (b) Not bring any member of their family and/or aide for the duration of the course.
- (c) Carry out instructions and abide by conditions as may be stipulated by the nominating Government or the Government of Singapore with respect to the course.
- (d) Refrain from engaging in political activities, or any form of employment for profit or gain while in Singapore.
- (e) Discontinue the course, in the event they fall seriously ill and are considered unable to continue the training or have committed an improper act.
- (f) Return to their respective home countries upon completion of the course.

Application Procedure

(Closing date for nomination: **14 August 2017**)

The Government of Singapore is pleased to invite the respective National Focal Points for Technical Assistance to nominate **one (1)** suitable applicant.

Selection of applicants will be based on merit. Should there be more applicants than training places, the Government of Singapore seeks the understanding of the respective National Focal Points for Technical Assistance in the event that its nominee(s) is not selected.

All nominations are to be submitted by the respective Government Institutions, using the official application form. The application forms are to be submitted and should reach the **Ministry of Foreign Affairs, Singapore** through the National Focal Point and the Singapore Embassy in the nominating country, or via email to the email address listed below, no later than **Monday 14 August 2017**.

Please address the forms to:

**Director-General
Technical Cooperation Directorate
Ministry of Foreign Affairs, Singapore
Tanglin, Singapore 248163**

**Attn: Mr Khairul Anwar
Tel: (65) 6379 8467
E-mail: K_Anwar_A_WAHAB@mfa.gov.sg**

- To expedite the process, a copy of the completed application forms can be scanned and sent via e-mail to the **email address stated above**. The original application forms can be mailed through diplomatic or normal channels.
- All application forms should be completed in full and **must** bear the endorsement of the respective Ministry of Foreign Affairs or National Focal Point responsible for technical assistance.
- Incomplete application forms or forms which are not endorsed will not be accepted.
- Applicants should refrain from making telephone and email inquiries on the status of their applications.
- The **Ministry of Foreign Affairs, Singapore** will inform all applicants of the outcome of their applications. Their National Focal Point will also be informed directly or through our diplomatic representations in the nominating country.
- Flight arrangements are only to be made upon receipt of the Letter of Acceptance to the course.

Information on Singapore

For more information about Singapore, you may wish to visit the Singapore Tourism Board website at www.yoursingapore.com



SCP Friends

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