

TARGET GROUPS

Mid-career diplomats and government officers whose tasks and functions are related to diplomacy, security and international relations.

LEARNING OUTCOMES

By the end of this course, participants should be able to:

- Understand the fundamentals of international crisis management operations;
- Acquire required tools to identify, assess and cope with a crisis situation;
- Enhance their crisis management skills and techniques;
- Equip themselves with tools required to identify, assess and cope with a crisis situation; and
- Broaden their professional network.

COURSE METHODOLOGY

Participants will learn through classroom lectures, discussions, group and individual in-class exercises and simulations, field trips and briefings. The course will be fully conducted in English.

COURSE CONTENT

- Theory and Concept of Crisis Management
- Strategic Thinking in Crisis Situations
- Managing External Communication & Media
- Negotiation in a Crisis Situation
- Media Response in Crisis Management
- Managing Change after Crisis
- Leadership during Crisis

PREREQUISITE / ELIGIBILITY

Interested applicants must fulfill the following criteria:

- Nominated by their Government;
- Have a basic university degree;
- Below 35 years of age;
- Three or more years of working experience in international affairs/relations or international trade, or security and defense management;
- Proficient in the English language; and
- Medically fit.

HOW TO APPLY

Application form can be downloaded at https://mtcpcoms.kln.gov.my/mtcpcoms/online/list_course and must be endorsed by the nearest Malaysian Embassy/High Commission. Completed applications must be submitted to the nearest Malaysian Embassy/High Commission **before 11 April 2016**.

For enquiries, please contact:
Mr. Haris Syarwan Razali / Ms. Sarah Zahirah Ruhama
Centre for Political Studies and Economic Diplomacy, IDFR
Email: mtcp@idfr.gov.my / sarah.zr@idfr.gov.my
Tel: +603 2149 1045 Fax: +603 2145 7015 / 9197

RULES AND REGULATIONS

- All participants must arrive in Malaysia no later than the date of commencement of the course, unless expressly given permission by the Institute.
- Absence from any of the scheduled programmes during the course, including study visits, for any reason is strictly prohibited without prior permission from the Institute.
- All participants are expected to maintain a high level of participation during the lectures, and conduct themselves in an agreeable manner amongst their peers. Any show of poor conduct will be treated seriously and an immediate notification will be sent to the participants' mission in Malaysia and their respective Ministry of Foreign Affairs.
- Participants must observe punctuality at all times. Those who are late or miss the IDFR transport must find their own way to the Institute to attend the lectures, or will otherwise be considered absent.
- Appropriate dress code during the course is working attire.

COURSE FEE, ACCOMMODATION AND MEALS

All course fees are borne by the Government of Malaysia. Accommodation and food will be provided. Participants are not allowed to change any arrangement done by the Institute.

FARES

A return air ticket from the capital city of the recipient country to Kuala Lumpur on economy class is provided for participants from countries with GDP per capita below USD5,000. Therefore, some MTCP recipient countries may need to bear their own air fares.

MEDICAL

Participants should be certified medically and physically fit to participate in this programme. In the case of emergencies and need of medical treatment, medical expenses in a government hospital will be borne by the Government of Malaysia. However, medical expenses at private clinics shall be borne by the participants.

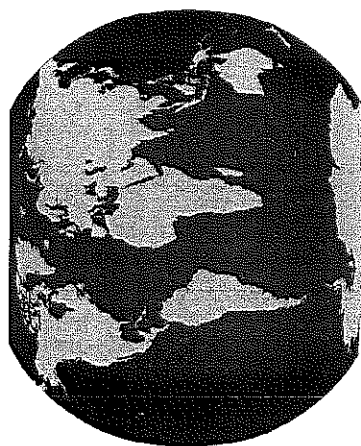
VISA AND VACCINATION

All participants are required to enter Malaysia with Visa with Reference (VDR). Participants selected for the programme will receive a copy of the letter of approval from the Institute. With the copy of the approval, the participants may obtain the VDR from the nearest Malaysian missions. Wherever applicable, participants are advised to arrange on their own any necessary vaccination prior to travel to Malaysia.

Expenditures on all visa-related fees, airport tax/airport user's charge, transit insurance, excess luggage, travel tax, transit fees, domestic passenger terminal fees, phone charges, private purchases, etc. are borne by the recipients. This also applies for vaccinations prior to travel to Malaysia.



MALAYSIAN TECHNICAL COOPERATION PROGRAMME (MTCP)



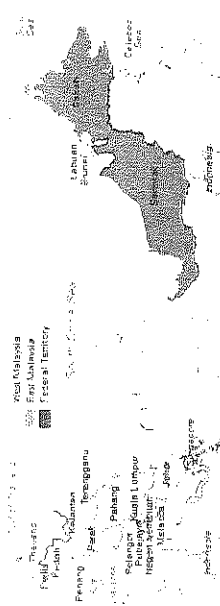
CRISIS MANAGEMENT FOR INTERNATIONAL PARTICIPANTS

11-24 MAY 2016



INSTITUTE OF DIPLOMACY AND
FOREIGN RELATIONS (IDFR)
MINISTRY OF FOREIGN AFFAIRS
MALAYSIA

ABOUT MALAYSIA



Malaysia is a Southeast Asian country occupying the Malaysian Peninsula and part of the island of Borneo. It is known for its beaches, rainforests and mix of Malay, Chinese, Indian and European influences. The sprawling capital, Kuala Lumpur, is home to colonial buildings, busy shopping districts such as Bukit Bintang and skyscrapers including the iconic, 451m-tall Petronas Twin Towers.

Nestled in between Thailand to the north and Singapore to the south, Malaysia is a federation which consists of 13 states (11 in West Malaysia, and two in East Malaysia) and three federal territories. As a federation, the governance of the country is divided between the federal and the state governments. Malaysia is a parliamentary democracy with a federal constitutional monarchy, in which the DYMM Yang di-Pertuan Agong is head of state and the Prime Minister of Malaysia is the head of government.

Since the early 1980s, Malaysia has steadily diversified its economy. Major changes include a departure from a reliance on the cultivation and export of raw materials, in particular natural rubber, to a focus on services, manufacturing and tourism. Tourism, in particular, has had a significant impact and, as a generator of foreign exchange, is second only to the oil industry.

Malaysia is a tropical holiday destination, where temperatures fluctuate between 25 and 35 degrees Celsius throughout the year. It is usually very hot and humid, especially in the major cities. Cool breezes can be enjoyed on the many islands surrounding Malaysia, while the 'highlands' offer cooler temperatures that never exceed 25 degrees Celsius.

Language
Bahasa Melayu

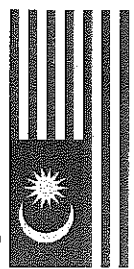
Population
28.3 million

Ethnic
50.4% Malay, 23.7% Chinese, 11.0% Indigenous, 7.1% Indian & 7.8% Other

Capital
Kuala Lumpur

Currency
Ringgit Malaysia (RM) / Malaysian Ringgit (MYR)

Flag



MALAYSIAN TECHNICAL COOPERATION PROGRAMME

The Malaysian Technical Cooperation Program (MTCP) was established in 1980 as Malaysia's commitment to South-South Cooperation through the sharing of Malaysia's development experiences and expertise with other developing countries.

The objectives of the MTCP are:

- To share experience with other developing countries;
- To strengthen bilateral ties with developing countries;
- To encourage and promote South-South Cooperation; and
- To encourage and promote technical cooperation within developing countries.

MTCP is premised on the principle that the development of a country is dependent on the quality of its human capital and resources. MTCP emphasises human resources development mainly through training; short-term courses in public and private Malaysian training institutions, and long-term courses in Malaysian public universities. Other forms of assistance include study visits, practical attachments and provision of services of experts.

Since its inception, more than 30,686 participants have been directly trained under MTCP. Currently MTCP is extended to 142 recipient developing countries in ten (10) key areas as follows:

- Agriculture;
- Economic, Finance and Trade;
- English Language;
- Environment;
- Industrial Technical Training;
- Diplomacy;
- Management and Public Administration;
- Professional and Services;
- Social Development; and
- Science, Technology and ICT Management.

A new direction for the MTCP was formulated following its placement under the Ministry of Foreign Affairs (also known as Wisma Putra) in 2010. It entails prioritising developing countries of strategic interests, focusing on Malaysia's area of expertise, demand-driven courses/programmes, cultivation of potential participants who would later serve as 'friends of Malaysia', public-private partnership (PPP) and collaboration with new development partners beyond MTCP's traditional partners.

From the ten key broad areas, the MTCP would give more attention to the following eleven sub-areas namely Oil and Gas Industry, Products and Services including Small Medium Enterprises (SMEs), Palm Oil Industry, Food and Beverages, Halal Economy and Ecosystem, Islamic Finance and Banking, Education, Construction, Health services, Diplomacy and Governance.

INSTITUTE OF DIPLOMACY AND FOREIGN RELATIONS

The Institute of Diplomacy and Foreign Relations, also known as IDFR, was established on 1 July 1991 under the Prime Minister's Department following a Cabinet decision dated 6 March 1991. It was officially launched that same year on 12 August by the then Prime Minister Dato' Seri Dr. Mahathir Mohamad. On 27 March 2001 IDFR officially became part of the Ministry of Foreign Affairs of Malaysia. Located in Kuala Lumpur, IDFR is housed in the former building of the Foreign Ministry. Its new campus was opened in 2006.

As the Ministry's training arm, IDFR conducts training programmes for Malaysian diplomatic officers as well as officers from other government ministries and agencies. Apart from the main diplomatic training courses, IDFR provides mid-career and follow up professional skills training to help enhance the professionalism of serving officers.

The training programmes are practitioner-oriented and are aimed at equipping officers with the skills and knowledge to meet the challenges they face in the conduct of their professional duties. The Institute provides training in two broad areas—diplomacy and foreign relations, as well as foreign languages. In collaboration with the National University of Malaysia (UKM), IDFR offers a thirteen month postgraduate programme for a Master of Social Science in Strategy and Diplomacy.

IDFR also offers training courses to more than 136 countries worldwide, namely to participants from developing countries under the Malaysian Technical Cooperation Programme (MTCP), ASEAN, Colombo Plan and Commonwealth countries.

IDFR trainees have numerous opportunities to participate in seminars, workshops and round table discussions, and benefit from keynote addresses and lectures by distinguished visiting scholars and international leaders. Speakers under IDFR's Public Lecture Series have included Ban Ki Moon, Kofi Annan, Lee Hsien Loong, Sultan Hassanah Bolkiah, the late Nelson Mandela, the late Benazir Bhutto and the late Yasser Arafat.

MTCP: CRISIS MANAGEMENT FOR INTERNATIONAL PARTICIPANTS

Date : 11—24 May 2016

Venue : Institute of Diplomacy and Foreign Relations, Kuala Lumpur

AIM

The course aims to provide insights on theories, strategies, elements and issues related to international crisis management as well as to enhance knowledge and skills in the various approaches and techniques in managing crisis.

RATIONALE

As an integral part of international relations, Crisis Management is the ability of individuals and states to respond to challenges with strategies and policy choices that would enable them to overcome present threats and dangers and turn them around for future betterment. Therefore, it is important for diplomats to acquire the techniques and skills required to assess and manage a crisis situation as well as to try to prevent the recurrence of similar crisis in the future. This course will enhance the knowledge and skills of participants to identify, resolve and prevent crisis, especially in international relations through alternative mechanisms.