TARGET GROUP

Senior diplomats whose tasks and functions are related to diplomacy, security and international relations.

LEARNING OUTCOMES

By the end of this course, participants should be able:

- To learn or relearn about the fundamentals of international crisis management operations;
- To acquire required tools to identify, assess and cope with a crisis situation;
- To enhance competencies, knowledge and skills pertaining to crisis management;
- To exchange views, experiences and ideas pertaining to diplomacy, security and management of crisis; and
- To network with Malaysian diplomatic corps and government officials as well as among participants for building mutually beneficial relationships.

COURSE METHODOLOGY

An integrated teaching and learning methodology will be adopted. Participants will learn through classroom lectures, discussions, group and individual in-class exercises and simulations, field trips and briefings. A balanced approach to effective training and learning will be applied. The course will be fully conducted in English.

COURSE CONTENT

- Diplomacy in Crisis Management
- Scenario Planning: Strategies to Handle Crisis
- The Nature of Crises and Conflicts (Categories, Characteristics, Classifications)
- International Instruments for Crisis Management
- Managing External Communication & Media
- Crisis Response Management (Crisis Management Center (CMC), Crisis Response Team (CRT), Operation Room)
- Malaysia's Foreign Policy
- Introduction to Malaysia's State-Level Governance

LOGISTICS

The participants will be provided with transportation (inclusive of airport transfers), accommodation at a hotel in Kuala Lumpur and meals throughout the course.

MEDICAL

The participants are entitled for an insurance coverage throughout the course and medical treatment for outpatient medical treatment at local government hospitals. Other medical cost shall be borne by the participants.

RULES AND REGULATIONS DURING COURSE

- All participants must arrive in Malaysia no later than the date of commencement of the course, unless expressly given permission by the Institute. Latecomers will not receive a certificate of attendance from IDFR and IDFR has the discretion to cancel all arrangements and the offer to attend this course for any latecomer.
- Absence from any of the scheduled programmes during the course for any reason is STRICTLY PROHIBITED without prior permission from the Institute. Participants who are absent for more than two (2) days WILL NOT receive a certificate of attendance.
- IMPORTANT: All participants are expected to maintain a high level of participation during the lectures, and conduct themselves in an agreeable manner amongst their peers. Any show of poor conduct, for example being aggressive, rude and uncooperative will be treated seriously, with immediate notification to the participants' mission in Malaysia and their respective Ministry of Foreign Affairs. The Institute will not hesitate to send any problematic participants back to their country during the duration of the course.
- All participants are expected to take part in ALL study visits arranged throughout the duration of the course.
- Participants must observe punctuality at all times. Those who are late or miss the IDFR transport must find their own way to the Institute to attend the lectures, or will otherwise be considered absent.
- Dress code during the course is working attire.

PREREQUISITE / ELIGIBILITY

Interested applicants must fulfill the following criteria:

- Nominated by their Government;
- Have a basic university degree;
- Senior officers, between 35 to 50 years of age;
- Have fifteen years or more of working experience in international affairs/relations or international trade; or security and defense management;
- Proficient in the English language;
- Medically fit; and
- Can work independently and in groups.

HOW TO APPLY

Standard application form is available at any Malaysian Embassy/High Commission, and can be downloaded at http://cas.idfr.gov.my. All applications must be endorsed by the applicant's Ministry of Foreign Affairs before submission.

APPLICATION DEADLINE : 1 October 2015

CONTACT PERSON
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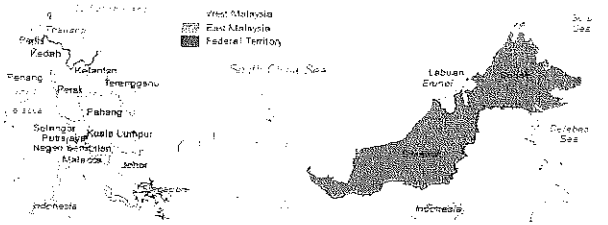
MALAYSIAN TECHNICAL COOPERATION PROGRAMME (MTCP)

CRISIS MANAGEMENT FOR INTERNATIONAL PARTICIPANTS

3-9 NOVEMBER 2015

INSTITUTE OF DIPLOMACY AND FOREIGN RELATIONS (IDFR)
MINISTRY OF FOREIGN AFFAIRS MALAYSIA

ABOUT MALAYSIA



Malaysia is located in the southeast of the Asian continent; therefore this region is often referred to as Southeast Asia. Malaysia consists of two parts: Peninsular Malaysia, located between Thailand in the north and Singapore in the south, and the two provinces Sabah and Sarawak, located on Borneo. Peninsular Malaysia is located just above the equator and Borneo just beneath it. The capital city is Kuala Lumpur, a metropolis with over 1.6 million inhabitants in the city center.

Malaysia is a federation which consists of 13 states (11 in West Malaysia also known as Peninsular Malaysia, and two states in East Malaysia) and three federal territories. As a federation, the governance of the country is divided between the federal and the state governments. The government system is parliamentary democracy with a constitutional monarch. The head of state is DYMM Yang di-Pertuan Agong and political government is headed by Prime Minister.

Malaysia is a beautiful and diverse country with many highlights. The many different regions, each with their own characteristic features, make this country the perfect destination for tourists. However, Malaysia does not entirely depend on tourism. This country's economy has been going strong for years. The country has developed itself enormously in the past 50 years, especially in Malaysia's capital, Kuala Lumpur, many modern buildings, a modern light rail transit system, many luxurious shopping malls and countless expensive cars on the roads. Life outside of the capital is often less developed; but even there the times of people only being able to afford a motorcycle are long gone.

Malaysia is a tropical holiday destination, where temperatures fluctuate between 25 and 35 degrees Celsius during the year. It is usually very hot and humid, especially in the major cities. Often due to haze warm air is trapped inside the cities, which results in very warm temperatures. It is less hot on the many islands surrounding Malaysia, mainly due to the cool breezes. It is also less hot in the 'highlands' of Malaysia; here you can enjoy cooler temperatures that never exceed 25 degrees Celsius.

Language
Bahasa Melayu

Population
28.3 million

Ethnic
50.4% Malay, 23.7% Chinese, 11.0% Indigenous, 7.1% Indian & 7.8% Other

Currency
Ringgit Malaysia (RM) / Malaysian Ringgit (MYR)

MALAYSIAN TECHNICAL COOPERATION PROGRAMME

The Malaysian Technical Cooperation Program (MTCP) was established in 1980 as Malaysia's commitment to South-South Cooperation through the sharing of Malaysia's development experiences and expertise with other developing countries.

The objectives of the MTCP are:

- To share experience with other developing countries;
- To strengthen bilateral ties with developing countries;
- To encourage and promote South-South Cooperation; and
- To encourage and promote technical cooperation within developing countries.

MTCP is premised on the principle that the development of a country is dependent on the quality of its human capital and resources. MTCP emphasises human resources development mainly through training; short-term courses in public and private Malaysian training institutions and long-term courses in Malaysian public universities. Other forms of assistance include study visits, practical attachments and provision of services of experts.

Since its inception, more than 29,000 participants have been directly trained under MTCP. Currently MTCP is extended to 140 recipient developing countries in ten (10) key areas as follows:

- Agriculture;
- Economic, Finance and Trade;
- Education;
- Environment;
- Industrial Technical Training;
- Diplomacy;
- Management and Public Administration;
- Professional and Services;
- Social Development; and
- Science, Technology and ICT Management.

A new direction for the MTCP was formulated following its placement under Wisma Putra in 2010. It entails prioritising developing countries of strategic interests, focusing on Malaysia's area of expertise, demand-driven courses/ programmes, cultivation of potential participants who would later serve as 'friends of Malaysia', public-private partnership (PPP) and collaboration with new development partners beyond MTCP's traditional partners.

From the ten key broad areas, the MTCP would give more attention to the following eleven sub-areas namely Oil and Gas Industry, Products and Services including Small Medium Enterprises (SMEs), Palm Oil Industry, Food and Beverages, Halal Economy and Ecosystem, Islamic Finance and Banking, Education, Construction, Health services, Diplomacy and Governance.

INSTITUTE OF DIPLOMACY AND FOREIGN RELATIONS

The Institute of Diplomacy and Foreign Relations, also known as IDFR, was established on 1 July 1991 under the Prime Minister's Department following a Cabinet decision dated 6 March 1991. It was officially launched that same year on 12 August by the then Prime Minister Dato' Seri Dr. Mahathir Mohamad. On 27 March 2001 IDFR officially became part of the Ministry of Foreign Affairs of Malaysia. Located in Kuala Lumpur, IDFR is housed in the former building of the Foreign Ministry. Its new campus was opened in 2006.

As the Ministry's training arm, IDFR conducts training programmes for Malaysian diplomatic officers as well as officers from other government ministries and agencies. Apart from the main diplomatic training courses, IDFR provides mid-career and follow up professional skills training to help enhance the professionalism of serving officers.

The training programmes are practitioner-oriented and are aimed at equipping officers with the skills and knowledge to meet the challenges they face in the conduct of their professional duties. The Institute provides training in two broad areas-diplomacy and foreign relations, as well as foreign languages. In collaboration with the National University of Malaysia (UKM), IDFR offers a thirteen month postgraduate programme for a Master of Social Science in Strategy and Diplomacy.

IDFR training courses are also offered to more than 136 countries worldwide, in particular to participants from the developing countries under the Malaysian Technical Cooperation Programme (MTCP) as well as from ASEAN, Colombo Plan and Commonwealth countries.

IDFR course students and trainees have numerous opportunities to participate in seminars, workshops and round table discussions as well as to benefit from keynote addresses and lectures by distinguished visiting scholars and international leaders. Prominent speakers under IDFR's Public Lecture Series have included Kofi Annan, Haris Silajdzic, Lee Hsien Loong, Nelson Mandela, Sultan Hassanal Bolkiah, the late Benazir Bhutto and the late Yasser Arafat.

MTCP: CRISIS MANAGEMENT FOR INTERNATIONAL PARTICIPANTS 2015

Date : 3—9 November 2015
Venue : Institute of Diplomacy and Foreign Relations, Kuala Lumpur

AIM
The course aims to provide insights on theories, strategies, elements and issues related to international crisis management as well as to enhance knowledge and skills in the various approaches and techniques in managing crisis.

RATIONALE
As an integral part of international relations, Crisis Management is the ability of individuals and states to respond to challenges with strategies and policy choices that would enable them to overcome present threats and dangers and turn them around for future betterment. Therefore, it is important for diplomats to acquire the techniques and skills required to assess and manage a crisis situation as well as to try to prevent the recurrence of similar crisis in the future. This course will enhance the knowledge and skills of participants to identify, resolve and prevent crisis, especially in international relations through alternative mechanisms.